

## **CONSUMER IS NOT OBLIGED TO PAY IF THE NOTICE OF PAYMENT HAS NOT BEEN RECEIVED (RECEIPT-INVOICE)**

*The final pricelist charges are calculated with a) the Tax of Fixed Telephony Subscribers, in accordance of article 55 of Law 4389/2016 and b) the VAT 24%. The Tax of Fixed Telephony Subscribers is imposed on fixed telephony subscribers and is calculated at 5% of the net price before taxes. The Services that apply with the Tax of Fixed Telephony Subscribers are marked with an asterisk (\*). The Fixed Telephony Subscribers' Tax does not apply to the de-activation fee, in case of withdrawal before the program's expiration period.*

*In case a fixed term contract is before the expiration of the commitment period of the contract, due to the Customer's fault without a serious reason, an once off penalty fee will be charged on the phone bill which cannot exceed the minimum of the following amounts:*

*(i) the total monthly fee discount of the program (difference between the monthly fee during the minimum commitment period and the monthly fee outside commitment) the Customer has received until the Contract's termination time. In case the contract is terminated in the first 2 months of the commitment period, the Customer will be charged two monthly fees of their program as it is calculated after the minimum commitment period.*

*(ii) one-third of the sum of the monthly fees from the day of the termination of the contract until the end of the minimum commitment period.*

*All of the above amounts are calculated before VAT and the 5% Fixed Telephony Subscription Fee and a 24% VAT is applied to the final amount.*

### **Retail Pricelist for ADSL and VDSL services**

#### **1. "COSMOTE ADSL Line" (\*)**

<b>COSMOTE ADSL Line</b>	<b>Access Bandwidth (Download/Upload)</b>	<b>Activation Fee (incl. VAT 24%)</b>	<b>Net Price</b>	<b>Final Price (per month)</b>
<b>COSMOTE ADSL Line 24</b>	<b>24576 / 1024 Kbps</b>	<b>43,39 €</b>	<b>13,80 €</b>	<b>17,96 €</b>

- The above program includes internet broadband connection (highstream) only.
- The activation fee is not charged with the above mentioned Tax of Fixed Telephony Subscribers.

#### **2. "COSMOTE HOME INTERNET" (\*)**

<b>COSMOTE HOME INTERNET</b>	<b>Access Bandwidth (Download/Upload)</b>	<b>Net Price</b>	<b>Final Price (per month)</b>
<b>COSMOTE HOME INTERNET 24</b>	<b>24576 / 1024 Kbps</b>	<b>18,91 €</b>	<b>24,62 €</b>

The above program includes internet broadband connection (highstream) and internet feed and are offered as follows:

- A) without engagement period where an activation cost of 43,39€ including VAT 24% applies.  
 B) with a 12 month engagement period with no activation cost.

### 3. "COSMOTE Business Internet 24" (\*)

<b>COSMOTE Business Internet 24</b>	<b>Access Bandwidth</b> (Download/Upload)	<b>Value-added services</b>	<b>Final Monthly Fee</b>
<b>COSMOTE Business Internet 24 Web Pack</b>	<b>24576 / 1024 Kbps</b>	<b>Web Hosting, Mail Hosting, DNR</b>	<b>32,29 €</b>
<b>COSMOTE Business Internet 24 Web Pack &amp; Static</b>	<b>24576 / 1024 Kbps</b>	<b>Web Hosting, Mail Hosting, DNR, 1 Static IP</b>	<b>42,87 €</b>

- The above programs include internet broadband connection (highstream) and internet feed.
- The above programs' contracts require a minimum 12-month commitment period.
- COSMOTE Business Internet Web Pack & Static 4/24, offer optional 16 Static IP's with a charge of 12,10 € (VAT 24% included) per month.

### 4. "COSMOTE Home Internet" (\*)

<b>COSMOTE Home Internet</b>	<b>Access Bandwidth</b> (Download/Upload)	<b>Net Price</b>	<b>Final Price per month</b>
<b>COSMOTE Home Internet 30</b>	<b>30/3 Mbps</b>	<b>16,18 €</b>	<b>21,06 €</b>
<b>COSMOTE Home Internet 50</b>	<b>50/5 Mbps</b>	<b>24,31€</b>	<b>31,65 €</b>

The above programs include internet broadband connection (highstream) and internet feed. No activation fee is applied.

### 5. "COSMOTE Business Internet 30/50" (\*)

<b>COSMOTE Business Internet 30/50</b>	<b>Access Bandwidth</b> (Download/Upload)	<b>Value-added services</b>	<b>Final Monthly Fee</b>
<b>COSMOTE Business Internet 30 Web Pack &amp; Static</b>	<b>30 / 3 Mbps</b>	<b>Web Hosting, Mail Hosting, DNR, 1 Static IP</b>	<b>43,93 €</b>
<b>COSMOTE Business Internet 50 Web Pack &amp; Static</b>	<b>50 / 5 Mbps</b>		<b>51,34 €</b>

- The above programs include internet broadband connection (highstream) and internet feed.
- The above programs' contracts require a minimum 12-month commitment period.
- COSMOTE Business Internet Web Pack & Static 30/50, offer optional 16 Static IP's with a charge of 12,10 € (VAT 24% included) per month.

## 6. "COSMOTE Home Internet" (\*)

<b>COSMOTE Home Internet</b>	<b>Access Bandwidth</b> (Download/Upload)	<b>Net Price</b>	<b>Final Price per month</b>
<b>COSMOTE Home Internet 100</b>	<b>100/10 Mbps</b>	<b>32,18 €</b>	<b>41,90 €</b>
<b>COSMOTE Home Internet 200</b>	<b>200/20 Mbps</b>	<b>41,40€</b>	<b>53,90 €</b>

- The above programs include internet broadband connection (highstream) and internet feed. Activation fee is 55,00€ (VAT 24% included).

## 7. "COSMOTE Business Internet 100/200" (\*)

<b>COSMOTE Business Internet 100/200</b>	<b>Access Bandwidth</b> (Download/Upload)	<b>Net Price</b>	<b>Final Price per month</b>
<b>COSMOTE Business Internet Web Pack &amp; Static 100</b>	<b>100/10 Mbps</b>	<b>45,24 €</b>	<b>58,90 €</b>
<b>COSMOTE Business Internet Web Pack &amp; Static 200</b>	<b>200/20 Mbps</b>	<b>54,45 €</b>	<b>70,90 €</b>

- The above programs include internet broadband connection (highstream) and internet feed.
- COSMOTE Business Internet Web Pack & Static, offer optional 16 Static IP's with a charge of 12,10 € (VAT 24% included) per month.
- Activation fee is 55,00€ (VAT 24% included).
- COSMOTE Business Internet Web Pack & Static 100/200 do not require a minimum commitment period.

## 8. "COSMOTE SATELLITE INTERNET 15/22"

Programs	Speed (Download /Upload)	Volume Allowance per month	Net Price €	Final Price €	Activation Fee €	Downgrade Fee €	Reconnection Fee €
COSMOTE Satellite Internet 15 10GB	έως 15/3 Mbps	10 GB	23,73	30,90	99,00	25,00	5,05
COSMOTE Satellite Internet 22 30GB	έως 22/6 Mbps	30 GB	35,25	45,90			
COSMOTE Satellite Internet 22 150GB	έως 22/6 Mbps	150 GB	76,04	99,00			

- The programs provide access to interactive Internet satellite services with speed up to 22 Mbps download, up to 6 Mbps upload and data monthly allowance as shown in the above table. Once monthly allowance is exceeded, speed is reduced to 256/256 Kbps
- In all the above mentioned programs, traffic generated from 01:00 AM to 06:00 AM (local time) is unmetered to the total data monthly allowance.
- The service activation fee is not applied once off to clients who already acquire compatible equipment.
- All programs have a minimum contract commitment of 24 months counting from the service's provision date.
- Client is allowed to do the following (while on or off his program's minimum contract commitment):  
(A) conversion of an active program to another program with a lower monthly fee  
(B) change equipment's installation address  
Every time a client does any of the abovementioned actions he is charged once off with € 25,00.

- Extra Static IP can be activated in any program and leads to a monthly charge of 8,90 €. There is no minimum contract commitment for Static IP.
- Programs don't include voice and client is not required to have any other service from OTE Group in order to acquire COSMOTE Satellite Internet.
- The de-activation fee is charged in case of withdrawal before the expiration of the 24 month period.
- The programs monthly fees are charged with the Tax of Fixed Telephony Subscribers. The activation, downgrade and reconnection fees are not charged with the above mentioned Tax.

## 9. "COSMOTE Total Security"

There are two (2) different rate plans of security solution for PCs and/or mobile devices (tablets, smartphones) as follows:

Rate Plan	Provides Security for	Monthly fee for 1 <sup>st</sup> & 2 <sup>nd</sup> month	Monthly fee for 3 <sup>rd</sup> month & onwards
COSMOTE Total Security <b>3</b>	up to 3 devices	€ 0,00	€ 2,00
COSMOTE Total Security <b>5</b>	up to 5 devices	€ 0,00	€ 3,00

Client is not required to have any other service from OTE Group in order to acquire COSMOTE Total Security.

## 10. "COSMOTE Home Speed Booster"

The Service requires:

- an active COSMOTE Home / Business Double Play 24/30/50 rate plan
- a special terminal equipment (hybrid access router) provided by OTE
- an active COSMOTE Mobile Internet for Speed Booster subscription, provided by COSMOTE – Mobile Telecommunications S.A.

The monthly fee is 2,00 € (VAT 24% included), on top of any additional monthly fee for COSMOTE Home Double Play Program.

## 11. "Wireless Router Speedport Plus"

Description	Price incl. VAT
Monthly Fee of Wireless Router Speedport Plus	1,90 €

For customers of broadband speed up to 30Mbps

## INACTIVE PROGRAMMS (NOT OFFERED TO NEW CUSTOMERS)

### 1. "ADSL Access" (\*)

ADSL Access	Access Bandwidth (Download/Upload)	Activation Fee (incl. VAT 24%)	Net Price	Final Price
ADSL Access 2 Mbps	2048 / 256 Kbps	43,39 €	11,85 €	15,43 €

- The above program includes internet broadband connection (highstream) only.
- The activation fee is not charged with the above mentioned Tax of Fixed Telephony Subscribers.

### 2. "OTE ADSL" (\*)

OTE ADSL	Access Bandwidth (Download/Upload)	Net Price	Final Price
OTE ADSL 2	2048 / 512 Kbps	13,87 €	18,06 €

The above program includes internet broadband connection (highstream) and internet feed and is offered as follows:

- A) without engagement period where an activation cost of 43,39€ including VAT 24% applies.  
 B) with a 12 month engagement period with no activation cost.

### 3. "COSMOTE ADSL Line" (\*)

COSMOTE ADSL Line	Access Bandwidth (Download/Upload)	Activation Fee (incl. VAT 24%)	Net Price	Final Price (per month)
COSMOTE ADSL Line 4	4096/1024 Kbps	43,39 €	12,26 €	15,96 €

- The above program includes internet broadband connection (highstream) only.
- The activation fee is not charged with the above mentioned Tax of Fixed Telephony Subscribers.

### 4. "COSMOTE HOME INTERNET" (\*)

COSMOTE HOME INTERNET	Access Bandwidth (Download/Upload)	Net Price	Final Price (per month)
COSMOTE HOME INTERNET 4	4096 / 1024 Kbps	14,28 €	18,59 €

The above program includes internet broadband connection (highstream) and internet feed and are offered as follows:

- A) without engagement period where an activation cost of 43,39€ including VAT 24% applies.  
 B) with a 12 month engagement period with no activation cost.

## 5. "COSMOTE Camera"

<b>Cosmote Camera</b>	<b>Monthly Fee (incl. VAT 24%)</b>	<b>Monthly Fee (6 months)</b>
<b>Cosmote Camera 1</b>	<b>8,68 €</b>	<b>6,20 €</b>
<b>Cosmote Camera 4</b>	<b>26,04 €</b>	<b>22,32 €</b>

The fees do not include the equipment (cameras USB & IP), internet broadband connection (highstream) and internet feed.

## 4. COSMOTE Home Internet Students (ADSL) (\*)

Access to COSMOTE Home Internet 24 Students provide unlimited broadband internet access with speed up to 24 Mbps and is aimed to be offered to all beneficiaries of the "Diodos" action ( i.e. students and faculty ) at a net price of 6,50€ or final price of 8,46 euros per month.

The above charge refers only to internet broadband access and is in excess of the proportional monthly usage and rest fees.

Access is provided under a commitment period of 12 months. In case of an earlier termination, a release fee equal to the sum of the remaining monthly fees is charged.

## 5. COSMOTE Home Internet Student (VDSL) (\*)

Access to COSMOTE Home Internet 50 Student provides unlimited broadband internet access with speed up to 50 Mbps and is aimed to be offered to all beneficiaries of the "Diodos" action ( i.e students and faculty ) at a net price of 11,38€ or final price of 14,82 euros per month.

The above charge refers only to internet broadband access and is in excess of the proportional monthly usage and rest fees.

Access is provided under a commitment period of 12 months..

## 6. COSMOTE SATELLITE INTERNET 22"

Programs	Speed (Download /Upload)	Volume Allowance per month	Net Price	Final Price	Activation Fee	Downgrade Fee	Reconnection Fee
COSMOTE Satellite Internet 22 10GB	up to 22/6 Mbps	10 Gb	24,11	31,40	99,00	25,00	5,00
COSMOTE Satellite Internet 22 25GB	up to 22/6 Mbps	25 GB	32,18	41,90			
COSMOTE Satellite Internet 22 100GB	up to 22/6 Mbps	100 GB	64,43	83,90			

- The programs provide access to interactive Internet satellite services with speed up to 22 Mbps download, 6 Mbps upload and data monthly allowance as shown in the above table. Once monthly allowance is exceeded, speed is reduced to 64/64 Kbps
- In programs "COSMOTE Satellite Internet 22 25GB" and "COSMOTE Satellite Internet 22 100GB" traffic generated from 0:00 AM to 06:00 AM (local time) is unmetered to the total data monthly allowance.
- In "COSMOTE Satellite Internet 22 25GB" program, in case the upload data traffic exceeds 5GB prior the monthly service access, the maximum upload speed is automatically reduced, at a max rate of 3Mbps.
- In "COSMOTE Satellite Internet 22 10GB" program, in case the upload data traffic exceeds 2GB prior the monthly service access, the maximum upload speed is automatically reduced, at a max rate of 3Mbps.
- In "COSMOTE Satellite Internet 22 100GB" program, in case the upload data traffic

exceeds 40GB prior the monthly service access, during peak hours (17:00 – 23:00), Web browsing and E-mail services are only provided.

- The service activation fee is applied once off to clients acquiring OTE's special equipment for these programs.
- Client is allowed to do the following (while on or off his program's minimum contract commitment):
  - (C) conversion of an active program to another program with a lower monthly fee
  - (D) change equipment's installation address
 Every time a client does any of the abovementioned actions he is charged once off with € 25,00.
- All programs have a minimum contract commitment of 24 months counting from the service's provision date.
- Extra Static IP can be activated in any program and leads to a monthly charge of 8,90 €. There is no minimum contract commitment for Static IP.
- Programs don't include voice and client is not required to have any other service from OTE Group in order to acquire COSMOTE Satellite Internet.
- The programs monthly fees are charged with the Tax of Fixed Telephony Subscribers. The activation and reconnection fees are not charged with the above mentioned Tax.

## 7. "COSMOTE Business Internet 4" (\*)

<b>COSMOTE Business Internet 4</b>	<b>Access Bandwidth</b> (Download/Upload)	<b>Value-added services</b>	<b>Final Monthly Fee</b>
<b>COSMOTE Business Internet 4 Web Pack</b>	<b>4096 / 1024 Kbps</b>	<b>Web Hosting, Mail Hosting, DNR</b>	<b>26,99 €</b>
<b>COSMOTE Business Internet 4 Web Pack &amp; Static</b>	<b>4096 / 1024 Kbps</b>	<b>Web Hosting, Mail Hosting, DNR, 1 Static IP</b>	<b>37,58 €</b>

- The above programs include internet broadband connection (highstream) and internet feed.
- The above programs' contracts require a minimum 12-month commitment period.
- COSMOTE Business Internet Web Pack & Static 4, offer optional 16 Static IP's with a charge of 12,10 € (VAT 24% included) per month.