

MAIN TELECOMMUNICATION TARIFFS

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The final pricelist charges are calculated with a) the Tax of Fixed Telephony Subscribers, in accordance of article 55 of Law 4389/2016 and b)the VAT 24%. The Tax of Fixed Telephony Subscribers is imposed on fixed telephony subscribers and is calculated at 5% of the net price before taxes. The Services that apply with the Tax of Fixed Telephony Subscribers are marked with an asterisk (*).

MAIN TELECOMMUNICATION T A R I F F S

TELEPHONE CHARGES

- | | | |
|--|------------------|---------------------------|
| 1. CONNECTION CHARGE OR TRANSFER CHARGE | NET PRICE | <u>FINAL PRICE</u> |
| For every telephone line (business or residential) | 29,34 € | 36,38 € |
| <i>(If there is another telephone line in function in the same place -apartment, office, store etc - then the above charge is not paid.)</i> | | |
-
- | | | |
|-------------------------------------|----------------------------|----------------|
| 2. FIXED MONTHLY CHARGES (*) | | |
| For every telephone line | 13,16¹ € | 17,13 € |
-
- 3. CALL CHARGES (*)**

Local call charges

Monday - Saturday	Sunday
00:00-24:00	00:00-24:00
Charge per min	Charge per min
0,1152 €/min (0,15 €/min, final price)	0,0922 €/min (0,12 €/min, final price)
Local calls are defined by position and/or distance between the calling and the called party as follows: - All calls between exchanges inside the same Prefecture - Calls between exchanges in different Prefectures but distance between exchanges (straight line) not more than 45 Km	

Long Distance call charges

Monday - Saturday	Sunday
00:00-24:00	00:00-24:00
(charge per min)	(charge per min)
0,1152€ / min (0,15 €/min final price)	0,0922€ / min (0,12 €/min final price)
Notes: Long distance calls are defined by position and/or distance between calling party and called party as follows: calls between exchanges in different Prefectures and distance between exchanges (straight line) more than 45 Km	

Fixed to Mobile call charges

Mobile Company	Charge per min
COSMOTE	Monday - Sunday 0,1920 €/min (0,25 €/min, final price)
VODAFONE	
WIND	
CYTA MOBILE	

¹ Effective since 1-12-2017
Services are provided by OTE S.A.

International calls

Charges for calls through Direct Dialing and for Digital lines.

ZONE	ANY TIME	
	Price per min in €	Price per min in €
	Net Price (before taxes)	Final Price (incl. VAT 24% & Fixed Telephony Tax 5%)
European Countries & EU Outermost Regions fixed	0,19	0,2474
European Countries & EU Outermost Regions mobile	0,19	0,2474
Albania Fixed	0,7604	0,9900
Albania Mobile	0,8756	1,1400
I	0,7604	0,9900
II	0,8756	1,1400
III	1,5284	1,9900
IV	1,6052	2,0900
V	1,6820	2,1900
VI	2,4578	3,2000
VII	4,0000	5,2080

(charge per min in €)

ZONE	DESTINATIONS
EUROPEAN COUNTRIES & E.U. OUTERMOST REGIONS	AUSTRIA, AZORES, BELGIUM(*), BULGARIA, CANARY ISLANDS, CYPRUS, CROATIA, CZECH. REPUBLIC(*), DENMARK, ESTONIA(*), FINLAND, FRANCE(*), FRENCH GUIANA, GERMANY, GIBRALTAR, GUADELOUPE, HUNGARY, ICELAND, IRELAND, ITALY-VATICAN, LATVIA(*), LIECHTENSTEIN, LITHUANIA(*), LUXEMBURG, MADERA, MALTA, MARTINIQUE, MAYOTTE, MONACO(*), NETHERLANDS, NORWAY, POLAND(*), PORTUGAL, REUNION ISLAND, ROMANIA, SAINT MARTIN, SLOVAKIA, SLOVENIA(*), SPAIN, SWEDEN, UNITED KINGDOM(*)
ALBANIA	ALBANIA (*)
ZONE I	ALASKA (U.S.A.), ANDORRA, AUSTRALIA(*), CANADA, F.Y.R.O.M.(*), HAWAII, HONG KONG, JAPAN, LIBYA, MONTENEGRO (*), PUERTO RICO, SERBIA(*) SINGAPORE, ST MAARTEN, SWITZERLAND(*), TURKEY, UNITED STATES OF AMERICA, VIRGIN ISLANDS (USA).
ZONE II	ALGERIA(*), ANTIGUA & BARBUDA, CAYMAN, CHINA, COSTA RICA, GEORGIA, ISRAEL(*), KOREA SOUTH, PALESTINE, PHILIPPINES, RUSSIA(*), UKRAINE, ZIMBABWE(*)
ZONE III	ANGOLA, ARMENIA, ARUBA, BANGLADESH, BELARUS, BOSNIA-HERZEGOVINA, BRAZIL, DOMINICA, FAROE ISLANDS, GABON, GAMBIA, GHANA, GRENADA, GUATEMALA, IRAQ, LESOTHO, LEBANON, MAURITANIA, MEXICO, MOLDOVA(*), MONGOLIA, MOROCCO(*), NICARAGUA, OMAN, PERU, POLYNESIA FRENCH, QATAR, SENEGAL, SOUTH AFRICA, SOUTH SUDAN, TAIWAN, TANZANIA, THAILAND, TUNISIA, UGANDA, UNITED ARAB EMIRATES, VENEZUELA, VIRGIN ISLANDS (BRIT.)
ZONE IV	ARGENTINA, AZERBAIJAN, BAHRAIN, BARBADOS, BELIZE, BERMUDA, BOLIVIA, BOTSWANA, BURUNDI, CAPE VERDE, COLOMBIA, COMOROS ISLANDS, DOMINICAN REPUBLIC, EGYPT, EL SALVADOR, HAITI, HONDURAS, INDIA, JORDAN, IVORY COAST, KAZAKHSTAN, MACAO, MOZAMBIQUE, NAMIBIA, NIGERIA, NETHERLANDS ANTILLES, NEW ZEALAND, PAKISTAN, PARAGUAY, SAN MARINO, SAUDI ARABIA, SOMALIA, SWAZILAND, UZBEKISTAN, YEMEN.
ZONE V	ANGUILLA,BAHAMAS, BURKINA FASO, CAMEROON, CENTRAL AFRICAN REP., CHANT, CHILE, CUBA, DJIBOUTI, ECUADOR, ERITREA, FIJI, GREENLAND, , GUINEA EQUAT., INDONESIA, JAMAICA, KENYA, KUWAIT, KYRGYZ STAN, MALAYSIA, MALI, MAURITIUS, MICRONESIA, , NIUE ISL., NIGER REP., PANAMA, RWANDA, SAMOA AMERICAN, SEYCHELLES, SRI LANKA, ST. PIERRE & MIQUELON, SUDAN, SYRIA, TAJIKISTAN, TOGO, TONGA, TRINIDAD AND TOBAGO, TURKMENISTAN, URUGUAY, ZAMBIA.
ZONE VI	All the rest destinations not included in international zones I-V .
ZONE VII	Specific Australia Mobile Satellite – for exceptions see below, different charges in the same destination

(*) EXCEPTIONS (Different charges in the same destination)

ALBANIA (prefix 00355)

Mobile Vodafone (prefix 69): Zone 3

ALGERIA (prefix 0013)

Mobile Wataniya (prefix 5): Zone 3

Mobile Others (prefixes 6,9): Zone 3

AUSTRALIA (prefix 0061)

Mobile MobileSat (prefixes 145): Zone 6

Mobile Itterra Satellite (prefixes 147) : Zone 7

BELGIUM (prefix 0032)

Mobile Others (prefixes 4630, 4640, 465, 4660, 4661, 4662, 4663, 4664, 4665, 4666, 4667, 4669, 467, 4687, 4688, 4689, 4800, 77) : Zone 3

CZECH REPUBLIC (πρόθεμα 420)

Special Services (πρόθεμα δικτύου 840, 841, 842, 847, 848, 849, 91004): **Ζώνη 3**

ESTONIA (prefix 00372)

Fixed Top-Connect (prefix 40,70,82500,82501) : Zone 3

Mobile Others (prefixes 5,81,82): Zone 3

Special Services (prefixes 3302, 3520, 40044, 40069, 40880, 56039, 6297, 6634, 70102, 70103, 70203, 70231, 82500, 82501): Zone 3

FRANCE (prefix 0033)

VAS (prefix 8): Zone 1

MOBILE GLOBALSTAR (prefixes 63800, 64000, 64001, 64002, 64003, 64004, 75076, 75077): Zone 3

FYROM (prefix 00389)

MOBILE Albafone (prefixes 732) : Zone 3

MOBILE VIP (prefixes 77,78,79) : Zone 3

MOBILE ONE (prefixes 73,75,76) : Zone 3

T-MOBILE (prefixes 70,71,72) : Zone 3

ISRAEL (prefix 00972)

Israel-Palestine (prefixes 22,42,56,59,82,92): Zone 3

LATVIA (prefix 00371)

SPECIAL SERVICES 1 (prefixes 2, 6, 7, 8, 9) : Zone 5

SPECIAL SERVICES 2 (prefixes 2096, 2285, 2290, 2292, 2298, 2375, 2414, 2448, 2502, 2797, 2802, 2904, 60181, 60182, 60183, 62208, 63067, 63517, 64698, 64922, 65525, 65838, 66272, 66439, 66440, 66441, 66442, 66443, 67858, 68255, 68448, 68700, 78521, 78565, 78822, 78905, 78988, 80021, 810305, 810306, 810307, 810308, 810309, 81031, 810320, 810321, 810322, 810323, 810324, 810346, 810347, 810348, 810349, 81035, 81092, 81110, 81615, 90308, 90309) : Zone 5

Latvia Mobile ECO (prefixes 2278, 2279, 2360, 2361, 2362, 2445, 2446, 2447, 2456, 2457, 2474, 2500, 2504, 2506, 2508, 2769, 2791, 2793, 2795, 2901, 2905, 65418, 68519, 6891, 78505, 78506, 78507, 78508, 78516, 78517, 78518, 78519, 78523, 78524, 78525, 78526, 78669, 78670, 78671, 78672, 78673, 78674, 78675, 78676, 78677, 78678, 7869, 78777, 78787, 78816, 78817, 78818, 7887, 7891, 78922, 8060, 8104, 81091, 81111, 81112, 9040, 9099) : Zone 4

LIBYA (prefix 00218)

MOBILE (prefix 9) : Zone 3

LIECHTENSTEIN (prefix 00423)

Mobile (prefixes 6,7,8,9) : Zone 4

LITHUANIA (prefix 00370)

SPECIAL SERVICES (πρόθεμα δίκτυου 31331, 31335, 34379, 37250, 37251, 37252, 37254, 37255, 37256, 37364, 37368, 37369, 37783, 38921, 38929, 412007, 412008, 412009, 41202, 413759, 413760, 413761, 414310, 414311, 414312, 414313, 41721, 41751, 42521, 42522, 45485, 45540, 46364, 46450, 46467, 52068, 52082, 52090, 52173, 521939, 521940, 521941, 52521, 52528, 52529, 52530, 52533, 52654, 66103, 66185, 66186, 66187, 66301, 66302, 66303, 66304, 66305, 66306, 66307, 66308, 66309, 66310, 66313, 66314, 66315, 66316, 66317, 66318, 66319, 66321, 66324, 66325, 66326, 66327, 66328, 66329, 66340, 6640, 66410, 66412, 66413, 66414, 66415, 66416, 66417, 66418, 66419, 66420, 66421, 66423, 66424, 66425, 66426, 66427, 66428, 66429, 66430, 66431, 66432, 66434, 66435, 66436, 66437, 66438, 66439, 66440, 66441, 66442, 66443, 66450, 66456, 66457, 66458, 66459, 66460, 66461, 66462, 66463, 66464, 66465, 66467, 66468, 66469, 66470, 66471, 66472, 66473, 66474, 66475, 66476, 66535, 66727, 66740, 66810, 66815, 66816, 66819, 66878, 66912, 69119, 69120, 69123, 69750, 69796, 69797, 7, 8, 9) : **Zone 4**

SPECIAL SERVICES 2 (πρόθεμα 80206, 80246) : **Zone 4**

ZONE	DESTINATIONS
MOLDOVA (prefix 00373) Moldova Pridnestrovie fixed (prefixes 21, 53, 55, 56) : Zone 2 Moldova Mobile Orange (prefixes 60, 610, 611, 620, 621, 68, 69) : Zone 2 Moldova Mobile Moldtelecom (prefix 671, 672, 673, 674, 675, 676, 677): Zone 2 Moldova Pridnestrovie Mobile (prefix 77) : Zone 2	
MONACO (prefix 00377) Monaco Mobile KFOR (prefix 4) : Zone 3	
MONTENEGRO (prefix 00382) Montenegro Mobile MTEL(prefix 60,68) : Zone 3 Montenegro Mobile Promonte (prefix 63, 69) : Zone 3 Montenegro Mobile T-Mobile (prefix 66,67) : Zone 3	
MORROCO (prefix 00212) Globalstar (prefixes 6921, 6922, 8920): Zone 4	
POLAND (prefix 0048) Directory Services: (prefix 118913,) : Zone 3	
RUSSIA (prefix 007) GLOBALTEL prefix 954: Zone 6	
SERBIA (prefix 00381) Mobile MTS (prefix 64,65,66) : Zone 3 Mobile Telenor (prefix 62,63,69) : Zone 3 Mobile VIP (prefix 60, 61, 68) : Zone 3 Orion (prefix 1051, 1059, 11410, 11411, 11412, 11413, 11414, 11415, 11421, 1149, 1241, 1249, 1341, 1349, 1451, 1459, 1561, 1569, 1661, 1669, 1731, 1739, 18310, 1839, 1921, 1929, 2061, 2069, 21310, 213810, 21399, 2281, 2289, 23051, 23059, 2361, 2369, 2421, 24230, 24231, 2429, 2531, 2539, 2621, 26220, 2629, 2721, 2729, 29310, 3081, 3089, 3161, 3169, 3189, 3241, 3249, 3331, 3339, 34210, 3429, 3578, 3579, 3621, 3629, 3721, 3729, 39310) : Zone 3 Mobile Others (prefix 677, 678) : Zone 3 Special Services (prefix 76) : Zone 3	
SWITZERLAND (prefix 0041) Switzerland Mobile Others (prefix 74, 75, 7698, 7699, 777, 7780, 7781, 7840, 7841, 7842, 78490, 79977, 79978, 79979, 799987, 86074, 86075, 8607698, 8607699, 860777, 8607780, 8607781, 8607840, 8607841, 8607842, 86078490, 86079977, 86079978, 86079979, 860799987) : Zone 3 Switzerland Mobile Orange (prefix 78, 86078): Zone 2 Switzerland Mobile Sunrize (prefix 76, 772, 7730, 7731, 86076, 860772, 8607730, 8607731) : Zone 4	
UNITED KINGDOM (prefix 0044) United Kingdom Mobile NGN 70 (prefix 70): Zone 3	
ZIMBABWE (prefix 00263) Mobile Econet (prefix 77,78, 91) : Zone 3 Mobile Telecel (prefix 23,73) : Zone 3	

4. OTHER MAIN CHARGES

NET PRICE

FINAL PRICE

■ Emergency calls (112)

Free of charge

■ Information to subscribers from the Organized Information Centers of O.T.E (*)

• OPAP – Lotto-Joker Hippodrome- Lottery Hospitals on duty, Zodiac signs etc. (14944)	0,4034 €/min	0,53 €/min
• Stichima bet results(14744)	0,556 €/min	0,72 €/min
• Time (14844)	0,32 €/min	0,42 €/min
• Telephone Catalogue Information Service (11888)	0,9910 €/min	1,29 €/min
- Call completion to local and long distance destinations inside /	0,9910 €/min	1,29 €/min

outside OTE network and to mobile phones through **11888**

- Telephone Catalogue Information Service (**11822**) 0,667 €/min 0,87 €/min
- Call completion to local and long Distance destinations inside /outside OTE network and to mobile phones through **11822** 0,667 €/min 0,87 €/min
- Mitroo 11 (**12485**) Free of charge
- Help Desk Line (**13222**) Free of charge
- OTE Fixed & mobile Customer Service (**13888**) Free of charge
- VOICENET Customer Service (**13890**) Free of charge
- Customer Support (**1502**) 0,078 € per call 0,102 € per call

■ Voice Mail

- Personal Voicemail
 - Connection charge Free of charge
 - Monthly Charge Free of charge
 - Message Collection (**1299**) : Same price with local call charges(paragraph 3)

■ Charges of services and facilities offered to subscribers of digital exchanges

- Alarm call service
 - For each alarm call 0,129 € 0,160 €
 - For each activation 0,032 € 0,040 €
- Two Digit Call
 - Monthly rental charge per group of twenty numbers or part of it 1,46 € 1,81 €
 - For each activation Free of charge
- Call Diversion to another subscriber
 - Monthly charge Free of charge
 - For each activation Free of charge
 - Usage charges:
The caller is charged only for the call up to the called party. The called party is charged with the corresponding communication charges of the forwarding part of the call only in the case when the call is diverted out of the Nodal Exchange where the called party belongs.
- Three-way Call
 - Monthly charge 1,17 € 1,45 €
- Call Waiting
 - For each activation Free of charge
 - Monthly charge Free of charge
- Incoming Call Barring
 - Monthly charge per telephone line 2,93 € 3,63 €
- Do not disturb service

— For each activation	0,129 €	0,160 €
— Monthly charge	Free of charge	
• Out coming Call Barring		
— For each activation	Free of charge	
— Monthly charge per telephone line	3,10 € ²	3,84 €
• Line hunting		
— Monthly charge	Free of charge	
• Detailed billing (Charge per bill issue)		
— For the first page	0,58 €	0,72 €
— For every additional page	0,14 €	0,17 €
• Anonymous Call Rejection		
— Monthly charge	0,50 €	0,620 €
• Malicious call identification		
— Usage charge for the first 10 days	Free of charge	
— Usage charge from 11 to 15 days, per day	Free of charge	

NOTE: The call charges to the above mentioned Premium Rate Services are not included into the prepaid calling time of any Rate Plan and are additional to the fixed monthly Rate Plan fee. The Premium Rate Services numbers are: 901, 909, 806, 812, 825, 850, 875, 14XXX, 190XX-195XX, 54XXX, 198YX (όπου Y=0-5 και X=0-9), 196XX.

■ TELECARDS (*)

FACE VALUE	SALE IN EURO
Telecard of F.V. 4,0 euro	4,0
Telecard of F.V. 11,0 euro	10,0
Charging Unit is 0,040 EURO per 59,52 sec	

■ CHRONOKARTA Calling cards (*)

FACE VALUE	SALE IN EURO
Calling Card F.V. 6,36 EURO	6,0
Calling Card F.V. 15,5 EURO	13,0
Calling Card F.V. 30,5 EURO	25,0
Charging Unit is 0,055 EURO per min	

■ ALLO Calling cards (*)

FACE VALUE	SALE IN EURO
Calling Card F.V. 3,0 EURO	3,0
Calling Card F.V. 6,0 EURO	6,0

² Effective from 1-10-2005
Services are provided by OTE S.A.

Charging Unit is 0,055 EURO per min

■ Internet usage charges using the Single Access Number (*)

ACCESS		08.00 – 22.00 Daily	22.00 – 08.00 Daily
When the Single Access Number caller and the Node of the provider belong :	To the same or different Nodal Exchanges which located in same prefecture	SPECIAL RATE	
		Distance does not count	(0,72 € / Hour) (0,9374 € / Hour, final price)
	To different Nodal Exchanges which are located in different prefectures	RATE BASED ON TELEPHONY CHARGES	
		Local Zone	(0,026 € / min) (0,03385 € / min, final price)
		(0,72 € / Hour) (0,9374 € / Hour, final price)	

5. FREEPHONE / ONEPHONE SERVICE

NET PRICE [FINAL PRICE](#)

■ Charges for “Standard” FreePhone/Onephone Numbers

— Connection charge per Freephone/Onephone number	100,00 €	124,00 €
— Fixed Monthly charges for Standard Freephone/Onephone number. The charge includes unlimited destination numbers.	40,00 €	49,60 €

■ Charges for special Freephone / Onephone numbers

— Connection charge for “Silver” Freephone/Onephone number	150,00 €	186,00 €
— Fixed Monthly charges for Silver Freephone/Onephone number. (The charge includes unlimited destination numbers).	70,00 €	86,80 €
— Connection charge for “Gold” Freephone/Onephone number	200,00 €	248,00 €
— Fixed Monthly charges for Gold Freephone/Onephone number. (The charge includes unlimited destination numbers).	150,00 €	186,00 €
— Connection charges for “Platinum 1” Freephone/Onephone number	1.500,00 €	1.860,00 €
— Fixed Monthly charges for Platinum 1 Freephone/Onephone number. (The charge includes unlimited destination numbers).	150,00 €	186,00 €
— Connection charges for “Platinum 2” Freephone/		

Onephone number	700,00 €	868,00 €
— Fixed Monthly charges for Platinum 2 Free phone/ Onephone number. (The charge includes unlimited destination numbers).	150,00 €	186,00 €