

CONSUMER IS NOT OBLIGED TO PAY IF THE NOTICE OF PAYMENT HAS NOT BEEN RECEIVED (RECEIPT-INVOICE)

The final pricelist charges are calculated with a) the Tax of Fixed Telephony Subscribers, in accordance of article 55 of Law 4389/2016 and b) the VAT 24%. The Tax of Fixed Telephony Subscribers is imposed on fixed telephony subscribers and is calculated at 5% of the net price before taxes. The Services that apply with the Tax of Fixed Telephony Subscribers are marked with an asterisk (). The Fixed Telephony Subscribers' Tax does not apply to the de-activation fee, in case of withdrawal before the program's expiration period.*

In case a fixed-term contract is terminated without serious reason by the Customer, or by the Company due to the Customer's fault before the expiration of the minimum length of stay in it, then the Customer will be charged an once off penalty fee on the phone bill, which can be:

- 1. If the termination occurs within the first two months of the contract, the subscriber pays the fixed two (2) months, in addition to the fixed assets corresponding to the residence time. To this amount is added the remaining depreciation amount for any subsidy of device and / or terminal equipment and / or construction of connection to the network corresponding to the period for which no fixed is paid, ie for the remaining months, after the time of occurrence of its results as above termination, until the normal expiration of the contract minus two months.*
- 2. If the termination occurs after the 2nd month of the contract, the subscriber pays one quarter (1/4) of the sum of the monthly fixed assets for the period after the time of occurrence of the results of the above termination until the normal expiration of the contract of a certain time. To this amount is added the remaining amortization amount for any subsidy of device and / or terminal equipment and / or construction of connection to the network corresponding to the period for which no fixed is paid, ie for three quarters (3/4) of the remaining period / months, from the time of occurrence of the results of the above complaint, until the normal expiration of the contract.*

All the above amounts are calculated before VAT and the 5% Fixed Telephony Subscription Fee and a 24% VAT is applied to the final amount.

Due to the gradual upgrade of the broadband internet speeds, the customers who have an active or inactive broadband access program & internet access program of the following pages in the areas where the optical fibre has not yet reached the house and with the necessary condition that in the above areas this will be technologically feasible, will be transferred to the immediate next commercially available internet speed while maintaining the same price (info at <https://cosmote.gr/pdf/freeupgrade>).

Retail Pricelist for ADSL, VDSL and FTTH services

1. "COSMOTE ADSL Line" (*)

COSMOTE ADSL Line	Access Bandwidth (Download up to /Upload up to)	Activation Fee (incl. VAT 24%)	Net Price	Final Price (per month)
COSMOTE ADSL Line 24	24576 / 1024 Kbps	43,39 €	13,80 €	17,96 €

- The above program includes internet broadband connection (highstream) only.
- The activation fee is not charged with the above mentioned Tax of Fixed Telephony Subscribers.

2. "COSMOTE HOME INTERNET" (*)

COSMOTE HOME INTERNET	Access Bandwidth (Download up to /Upload up to)	Net Price	Final Price (per month)
COSMOTE HOME INTERNET 24	24576 / 1024 Kbps	18,91 €	24,62 €

The above program includes internet broadband connection (highstream) and internet feed and are offered as follows:

- A) without engagement period where an activation cost of 43,39€ including VAT 24% applies.
- B) with a 12 month engagement period with no activation cost.

3. "COSMOTE Business Internet 24" (*)

COSMOTE Business Internet 24	Access Bandwidth (Download up to /Upload up to)	Value-added services	Net Price	Final Price (per month)
COSMOTE Business Internet 24 Web Pack	24576 / 1024 Kbps	Web Hosting, Mail Hosting, DNR	24,80 €	32,29 €
COSMOTE Business Internet 24 Web Pack & Static	24576 / 1024 Kbps	Web Hosting, Mail Hosting, DNR, 1 Static IP	32,93 €	42,87 €

- The above programs include internet broadband connection (highstream) and internet feed.
- The above programs' contracts require a minimum 12-month commitment period.
- COSMOTE Business Internet Web Pack & Static 4/24, offer optional 16 Static IP's with a charge of 12,10 € (VAT 24% included) per month.

4. "COSMOTE Home Internet" (*)

COSMOTE Home Internet	Access Bandwidth (Download up to /Upload up to)	Net Price	Final Price per month
COSMOTE Home Internet 30	30/3 Mbps	16,18 €	21,06 €
COSMOTE Home Internet 50	50/5 Mbps	24,31€	31,65 €

The above programs include internet broadband connection (highstream) and internet feed. No activation fee is applied.

5. "COSMOTE Business Internet 30/50" (*)

COSMOTE Business Internet 30/50	Access Bandwidth (Download up to /Upload up to)	Value-added services	Net Price	Final Price per month
COSMOTE Business Internet 30 Web Pack & Static	30 / 3 Mbps	Web Hosting, Mail Hosting, DNR, 1 Static IP	33,74 €	43,93 €
COSMOTE Business Internet 50 Web Pack & Static	50 / 5 Mbps		39,43 €	51,34 €

- The above programs include internet broadband connection (highstream) and internet feed.
- The above programs' contracts require a minimum 12-month commitment period.
- COSMOTE Business Internet Web Pack & Static 30/50, offer optional 16 Static IP's with a charge of 12,10 € (VAT 24% included) per month.

6. "COSMOTE Home Internet" (*)

COSMOTE Home Internet	Access Bandwidth (Download up to /Upload up to)	Net Price	Final Price (per month)
COSMOTE Home Internet 100	100/10 Mbps	32,18 €	41,90 €
COSMOTE Home Internet 200	200/20 Mbps	41,40€	53,90 €

- The above programs include internet broadband connection (highstream) and internet feed. Activation fee is 55,00€ (VAT 24% included).

7. "COSMOTE Business Internet 100/200" (*)

COSMOTE Business Internet 100/200	Access Bandwidth (Download up to /Upload up to)	Value Added Services	Net Price	Final Price per month
COSMOTE Business Internet Web Pack & Static 100	100/10 Mbps	-	45,24 €	58,90 €
COSMOTE Business Internet Web Pack & Static 200	200/20 Mbps	-	54,45 €	70,90 €

8. "COSMOTE Business Internet 300/500/1000" (*)

COSMOTE Business Internet 300/500/1000	Access Bandwidth (Download up to /Upload up to)	Value Added Services	Net Price	Final Price per month
COSMOTE Business Internet 300	300/150 Mbps	-	58,29 €	60,90€
COSMOTE Business Internet 500	500/250 Mbps	-	62,14 €	65,90€
COSMOTE Business Internet 1000	1000/500 Mbps	-	73,66 €	80,90€
COSMOTE Business Internet Web Pack & Static 300	300/150 Mbps	Web Hosting, Mail Hosting, DNR, 1 Static IP	46,77 €	75,90€
COSMOTE Business Internet Web Pack & Static 500	500/250 Mbps		50,61 €	80,90€
COSMOTE Business Internet Web Pack & Static 1000	1000/500 Mbps		62,14 €	95,90€

- The above programs include internet broadband connection (highstream) and internet feed.
- COSMOTE Business Internet Web Pack & Static, offer optional 16 Static IP's with a charge of 12,10 € (VAT 24% included) per month.
- Activation fee is 55,00€ (VAT 24% included).
- COSMOTE Business Internet Web Pack & Static 100/200 do not require a minimum commitment period.

9. "COSMOTE Satellite Internet 25 & 50 Unlimited" (*)

Programs	Speed (Download /Upload)	Volume Allowance per month	Net Price	Final Price	Activation Fee	Termination Fee	Downgrade Fee
COSMOTE Satellite Internet 25 Unlimited	up to 25/6 Mbps	Unlimited	34,48	44,90	99,00	250,00	25,00
COSMOTE Satellite Internet 50 Unlimited	up to 50/6 Mbps	Unlimited	46,00	59,90			

- The programs provide access to interactive Internet satellite services with speed up to 25 Mbps or 50Mbps Download, 6 Mbps Upload and unlimited data monthly allowance.
- The amount of data consumed is calculated on a monthly basis, starting from the date of activation of the service and resets to zero on the same day of each following month. In the event of satellite network congestion, customers of the COSMOTE Satellite Internet 50 Unlimited and COSMOTE Satellite Internet 25 Unlimited programs who have exceeded 60 GB and 15GB respectively in the respective month may experience a reduction in their connection speed for the duration of the satellite network congestion. The possible reduced connection speed is necessary for technical reasons, in order not to affect the operation of the service to all customers, given the special nature of the satellite network. During the above period, the minimum internet connection speed is 42.3Mbps download/4Mbps upload for the COSMOTE Satellite Internet 50 Unlimited and 18.6Mbps download/4Mbps upload for the COSMOTE Satellite Internet 25 Unlimited program.
- The one-time activation fee is not charged to clients who have terminal equipment compatible with the service.
- Client is allowed to do the following (while on or off his program's minimum contract commitment):

(A) conversion of an active program to another program with a lower monthly fee

(B) change equipment's installation address

Every time a client does any of the abovementioned actions he is charged once off with € 25,00.

- All programs have a minimum contract commitment of 24 months counting from the service's provision date.
- Extra Static IP can be activated in any program and leads to a monthly charge of 8,90 €. There is no minimum contract commitment for Static IP.
- Programs don't include voice and client is not required to have any other service from OTE Group in order to acquire COSMOTE Satellite Internet.
- The programs monthly fees are charged with the Tax of Fixed Telephony Subscribers. The activation, termination, downgrade as well as the Static IP fee are not charged with the above mentioned Tax.

10. "COSMOTE Total Security"

There are two (2) different rate plans of security solution for PCs and/or mobile devices (tablets, smartphones) as follows:

Rate Plan	Provides Security for	Monthly fee for 1 st & 2 nd month	Monthly fee for 3 rd month & onwards
COSMOTE Total Security 3	up to 3 devices	€ 0,00	€ 2,00
COSMOTE Total Security 5	up to 5 devices	€ 0,00	€ 3,00

Client is not required to have any other service from OTE Group in order to acquire COSMOTE Total Security.

11. "COSMOTE Home Speed Booster"

The Service requires:

- a) an active COSMOTE Home / Business Double Play 24/30/50 rate plan
- b) a special terminal equipment (hybrid access router) provided by OTE
- c) an active COSMOTE Mobile Internet for Speed Booster subscription, provided by COSMOTE – Mobile Telecommunications S.A.

The monthly fee is 2,00 € (VAT 24% included), on top of any additional monthly fee for COSMOTE Home Double Play Program.

12. "Wireless Router Speedport Smart & Speed Home Wifi"

Description	Price incl. VAT
Monthly Fee of Wireless Router Speedport Smart	2,50 €
Monthly Fee of Speed Home WiFi	1,50 €/per item

For customers with broadband access.

INACTIVE PROGRAMMS (NOT OFFERED TO NEW CUSTOMERS)

1. "ADSL Access" (*)

ADSL Access	Access Bandwidth (Download up to /Upload up to)	Activation Fee (incl. VAT 24%)	Net Price	Final Price
ADSL Access 2 Mbps	2048 / 256 Kbps	43,39 €	11,85 €	15,43 €

- The above program includes internet broadband connection (highstream) only.
- The activation fee is not charged with the above mentioned Tax of Fixed Telephony Subscribers.

2. "OTE ADSL" (*)

OTE ADSL	Access Bandwidth (Download up to /Upload up to)	Net Price	Final Price
OTE ADSL 2	2048 / 512 Kbps	13,87 €	18,06 €

The above program includes internet broadband connection (highstream) and internet feed and is offered as follows:

- A) without engagement period where an activation cost of 43,39€ including VAT 24% applies.
 B) with a 12 month engagement period with no activation cost.

3. "COSMOTE ADSL Line" (*)

COSMOTE ADSL Line	Access Bandwidth (Download up to /Upload up to)	Activation Fee (incl. VAT 24%)	Net Price	Final Price (per month)
COSMOTE ADSL Line 4	4096/1024 Kbps	43,39 €	12,26 €	15,96 €

- The above program includes internet broadband connection (highstream) only.
- The activation fee is not charged with the above mentioned Tax of Fixed Telephony Subscribers.

4. "COSMOTE HOME INTERNET" (*)

COSMOTE HOME INTERNET	Access Bandwidth (Download up to /Upload up to)	Net Price	Final Price (per month)
COSMOTE HOME INTERNET 4	4096 / 1024 Kbps	14,28 €	18,59 €

The above program includes internet broadband connection (highstream) and internet feed and are offered as follows:

A) without engagement period where an activation cost of 43,39€ including VAT 24% applies.

B) with a 12 month engagement period with no activation cost.

5. "COSMOTE Camera"

Cosmote Camera	Monthly Fee (incl. VAT 24%)	Monthly Fee (6 months)
Cosmote Camera 1	8,68 €	6,20 €
Cosmote Camera 4	26,04 €	22,32 €

The fees do not include the equipment (cameras USB & IP), internet broadband connection (highstream) and internet feed.

6. COSMOTE Home Internet Students (ADSL) (*)

Access to COSMOTE Home Internet 24 Students provide unlimited broadband internet access with speed up to 24 Mbps and is aimed to be offered to all beneficiaries of the "Diodos" action (i.e. students and faculty) at a net price of 6,50€ or final price of 8,46 euros per month.

The above charge refers only to internet broadband access and is in excess of the proportional monthly usage and rest fees.

Access is provided under a commitment period of 12 months. In case of an earlier termination, a release fee equal to the sum of the remaining monthly fees is charged.

7. COSMOTE Home Internet Student (VDSL) (*)

Access to COSMOTE Home Internet 50 Student provides unlimited broadband internet access with speed up to 50 Mbps and is aimed to be offered to all beneficiaries of the "Diodos" action (i.e students and faculty) at a net price of 11,38€ or final price of 14,82 euros per month.

The above charge refers only to internet broadband access and is in excess of the proportional monthly usage and rest fees.

Access is provided under a commitment period of 12 months..

8. COSMOTE SATELLITE INTERNET 25 UNLIMITED ex 22 10GB / 22 25GB / 22 100GB

Programs	Speed (Download /Upload)	Volume Allowance per month	Net Price	Final Price	Activation Fee	Downgrade Fee	Reconnection Fee
COSMOTE Satellite Internet 25 Unlimited (ex 22 10GB)	up to 25/6 Mbps	Unlimited	24,11	31,40	99,00	25,00	5,05
COSMOTE Satellite Internet 25 Unlimited (ex 22 25GB)	up to 25/6 Mbps	Unlimited	32,18	41,90			
COSMOTE Satellite Internet 25 Unlimited (ex 22 100GB)	up to 25/6 Mbps	Unlimited	64,43	83,90			

- The programs provide access to interactive Internet satellite services with speed up to
- 25 Mbps Download, 6 Mbps Upload and unlimited data monthly allowance.
- In the event of satellite network congestion, customers may experience reduced connection speed for the duration of satellite network congestion. The minimum

speed is set to 18.6Mbps Download/4Mbps Upload. The monthly data volume after which the Download/Upload speed may be reduced is 10GB for the COSMOTE Satellite Internet 25 Unlimited plan (ex 22 10GB), 30GB for the COSMOTE Satellite Internet 25 Unlimited plan (ex 22 25GB) and 100GB for the program COSMOTE Satellite Internet 25 Unlimited (ex 22 100GB). The possible reduced connection speed is necessary for technical reasons, in order not to affect the operation of the service to all customers, given the special nature of the satellite network. The calculation of the amount of data consumed is done on a monthly basis starting from the date of activation of the service and resets to zero every month on the day of the start of the new cycle.

- In all the above mentioned programs , traffic generated from 01:00 AM to 06:00 AM (local time) is unmetered to the total data monthly allowance.
- The service activation fee is applied once off to clients acquiring OTE's special equipment for these programs.
- Client is allowed to do the following (while on or off his program's minimum contract commitment):
 - (C) conversion of an active program to another program with a lower monthly fee
 - (D) change equipment's installation address
 Every time a client does any of the abovementioned actions he is charged once off with € 25,00.
- All programs have a minimum contract commitment of 24 months counting from the service's provision date.
- Extra Static IP can be activated in any program and leads to a monthly charge of 8,90 €. There is no minimum contract commitment for Static IP.
- Programs don't include voice and client is not required to have any other service from OTE Group in order to acquire COSMOTE Satellite Internet.
- The programs monthly fees are charged with the Tax of Fixed Telephony Subscribers. The activation and reconnection fees are not charged with the above mentioned Tax.

9. COSMOTE SATELLITE INTERNET 25 UNLIMITED ex 15 10GB / 22 30GB & COSMOTE SATELLITE INTERNET 50 x 50 150GB

Programs	Speed (Download /Upload)	Volume Allowance per month	Net Price €	Final Price €	Activation Fee €	Downgrade Fee €	Reconnection Fee €
COSMOTE Satellite Internet 25 Unlimited (ex 15 10GB)	up to 25/6 Mbps	Unlimited	23,73	30,90	99,00	25,00	5,05
COSMOTE Satellite Internet 25 Unlimited (ex 22 30GB)	up to 25/6 Mbps	Unlimited	35,25	45,90			
COSMOTE Satellite Internet 50 Unlimited (ex 50 150GB)	up to 50/6 Mbps	Unlimited	68,36	89,00			

- The programs provide access to interactive Internet satellite services with speed up to
- 25 or up to 50 Mbps Download, up to 6 Mbps upload and unlimited data monthly allowance. In the event of satellite network congestion, customers may experience reduced connection speed for the duration of satellite network congestion. For the Cosmote Satellite Internet 25 Unlimited (ex 15 10GB) and Cosmote Satellite Internet 25 Unlimited (ex 22 30GB) plans, the minimum speed is set to 18.6Mbps Download/4Mbps Uload. For the Cosmote Satellite Internet 50 Unlimited (ex 50 150GB) plan, the minimum speed is 42.3Mbps Download/4Mbps upload. The monthly data volume after which the Download/Upload speed may be reduced is 10GB for the COSMOTE Satellite Internet 25 Unlimited plan (ex 15 10GB), 30GB for the COSMOTE Satellite Internet 25 Unlimited plan (ex 22 30GB) and 150GB for the COSMOTE Satellite Internet 50 Unlimited program (ex 50 150GB). The possible reduced connection speed is necessary for technical reasons, in order not to affect the operation of the service to all customers, given the special nature of the satellite network. The calculation of the amount of data consumed is done on a monthly basis starting from the date of activation of the service and resets to zero every month on the start day of the new cycle.
- In all the above mentioned programs, traffic generated from 01:00 AM to 06:00 AM (local time) is unmetered to the total data monthly allowance.
- The service activation fee is not applied once off to clients who already acquire

compatible equipment.

- All programs have a minimum contract commitment of 24 months counting from the service's provision date.
- Client is allowed to do the following (while on or off his program's minimum contract commitment):
 - (E) conversion of an active program to another program with a lower monthly fee
 - (F) change equipment's installation address
 Every time a client does any of the abovementioned actions he is charged once off with € 25,00.
- Extra Static IP can be activated in any program and leads to a monthly charge of 8,90 €. There is no minimum contract commitment for Static IP.
- Programs don't include voice and client is not required to have any other service from OTE Group in order to acquire COSMOTE Satellite Internet.
- The de-activation fee is charged in case of withdrawal before the expiration of the 24 month period.
- The programs monthly fees are charged with the Tax of Fixed Telephony Subscribers. The activation, downgrade and reconnection fees are not charged with the above mentioned Tax

10. "COSMOTE Business Internet 4" (*)

COSMOTE Business Internet 4	Access Bandwidth (Download up to /Upload up to)	Value-added services	Final Monthly Fee
COSMOTE Business Internet 4 Web Pack	4096 / 1024 Kbps	Web Hosting, Mail Hosting, DNR	26,99 €
COSMOTE Business Internet 4 Web Pack & Static	4096 / 1024 Kbps	Web Hosting, Mail Hosting, DNR, 1 Static IP	37,58 €

- The above programs include internet broadband connection (highstream) and internet feed.
- The above programs' contracts require a minimum 12-month commitment period.
- COSMOTE Business Internet Web Pack & Static 4,offer optional 16 Static IP's with a charge of 12,10 € (VAT 24% included) per month.

11. "Wireless Router Speedport Smart & Speed Home Wifi"

Description	Price incl. VAT
Monthly Fee of Wireless Router Speedport Smart & Speed Home Wifi	2,50 €

For customers with broadband access

More info on https://www.cosmote.gr/cs/cosmote/gr/anoikto_diadiktyo_statheri_74600.html regarding broadband connections.